

Lakeside Smiles

Pediatric Dentistry

To our Wonderful Patients and Parents,

We miss your children and their smiling faces! We hope this letter finds your family in good health in these difficult times. Our office has been working hard to prepare for reopening in the era of Covid-19. While many things have changed, one this has remained the same: our commitment to your children's dental health, safety, and overall wellbeing.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions via text +/- or phone. We will ask those same questions again when you arrive at our office.
- Please text us at (855) 447-2012 when you arrive for your appointment and one of us will meet you and your child in the parking lot. We ask that you stay in your car during the appointment.
- If you need to accompany your child, we ask that you bring a mask and use our hand sanitizer when you enter. You will find these dispersed throughout the office for you to use as needed.
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect. Yes, the games will be off.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

Our office follows infection control recommendations made by the American Dental Association (ADA), U.S. Centers for Disease Control (CDC), and the Occupational Safety and Health (OSHA). We are happy to answer any questions you have about the steps we take to keep you, and every patient, safe in our practice. Feel free to reach us by phone, 603-280-4500, or email, appointments@lakesidesmilesdpd.com.

Thank you all so much for your continued support of our small, private practice. We value your trust and strive to continue delivering the best care you have grown accustomed to over the years. We look forward to seeing you very soon.

Sincerely,

Dr. Mindy Hall

